

## सीमाशुल्क(निवारक) के आयुक्तकाकार्यालय

## OFFICE OF THE COMMISSIONER OF CUSTOMS (PREVENTIVE) COMMISSIONERATE

, 55-17-3सी २ , 14- तल , औद्योगिकएस्टेट ,ऑटोनगर , विजयवाड़ा520,007 -

फोन 0866-2551261 :फैक्स0866-2551156 :

55-17-3, C-14, 2<sup>nd</sup> Floor, Industrial Estate, Autonagar, Vijayawada – 520007

Phone: 0866-2551261

Fax: 0866-2551156

C.No. I/22/12/2017- Admn

Dt. 20.06.2018

#### TENDER NOTICE

TENDER NOTICE FOR INVITING QUOTATIONS FOR HIRING OF ONE NO. OF X-RAY MAIL INSPECTION SYSTEM(XMIS) OR X-RAY BAGGAGE INSPECTION SYSTEM(XBIS).

Sealed tenders are invited from well reputed firms / vendors, manufacturers / authorized dealers / retailers forhiring of One No. of X-RAY Mail Inspection System(XMIS) or X-Ray BAGGAGE INSPECTION SYSTEM(XBIS) for use in the Sub-Foreign Post Office, Vijayawada under the jurisdiction of the Customs Preventive Commissionerate, Vijayawada located at Vijayawada, for a period of One year from the date of installation and extendable beyond one year based on the requirement. The bidder shall be responsible for maintenance/training/upkeep of the XBIS equipment.

The tender shall be 2 bid system. The Technical bids will be opened first. After screening of the technical bids, the technically qualified venders shall demonstrate the functioning of the XMIS/XBIS. The financial bids of qualified bidders will be opened only after satisfactory demonstration. The terms and conditions, prescribed proforma in which information has to be given in technical bid and financial bid are enclosed as Annexures-A,B and C respectively.

The tender document containing 'Technical Bid' and 'Financial Bid' in separate envelopes, super –scribed "TENDER/QUOTATION FORHIRING OFX-RAY Mail Inspection System(XMIS) or X-Ray BAGGAGE INSPECTION SYSTEM(XBIS) complete in all respect should be addressed to the Deputy Commissioner (Admn), Customs Preventive Commissionerate (CPC), D.No.55-17-3, C-14, 2nd Road, Industrial Estate, Vijayawada -7 and sent to this office on or before 16.00 hrs on 30.06.2018. The tender documents can be downloaded from the CBEC website – cbec.gov.in./Commissionerate website apcustoms.gov.in. The interested vendors fulfilling the terms and conditions should quote their minimum rates along with EMD of Rs.15,000/- as mentioned in the tender document. Rate quoted by the vendors will be valid for three months. All the vendors should also give brief resume about their firm/ company. Their turnover and firms / offices to which they are supplying quoted items, should also be mentioned. The Commissioner, Customs Preventive Commissionerate, Vijayawada reserves the right to reject all or any of the tenders without assigning any reason thereof. The tender which is conditional / incomplete/ belated/ without EMD, will not be entertained.

The last date for receipt of tender :30.06.2018 by 04.00 p.m.

Technical Bid to be opened on

:02.07.2018 at 11.00 a.m.

Financial Bid to be opened on

:02.07.2018 at 04.00 p.m.

(SREEKANTH M)
DEPUTY COMMISSIONER

Copy to:1.Superintendent (Computers) for circulation in e-Procurement portal, CBEC, Commissionerate Websites.

- 2. Superintendent (Preventive), Hqrs. Vijayawada.
- 3. The File.
- 4. The Notice Board.

#### ANNEXURE - A

## TERMS AND CONDITIONS

The Hiring Agencies are expected to examine all instructions, forms, terms and other information in the tender documents. Failure to furnish all information required as mentioned in the tender documents or submission of a proposal not substantially responsive to the tender documents in every respect will be at the vendor's risk and may result in rejection of the proposal and forfeiture of the bid.

- 1. The sealed cover containing quotations should be marked as "TENDER/QUOTATION FOR HIRING OF X-RAY Mail Inspection System(XMIS) or X-Ray BAGGAGE INSPECTION SYSTEM(XBIS).
- 2. Tender documents should be downloaded from CBEC website cbec.gov.in /apcustoms.gov.in as per the dates mentioned in the tender document.
- 3.. Late submission will not be entertained. Last minute submission should be avoided as such the Commissioner, Customs Preventive Commissionerate, Vijayawada will not be responsible for late submission.
- 4. Incomplete or conditional bids will be summarily rejected.
- 5. The Technical Bid and the Financial Bid as per Annexure B and Annexure C should be submitted.
- 6. The specifications of Hardware along with Brand/model etc. shall be mentioned in the technical bid.
- 7. The price should not be mentioned in the Technical bid in any form or manner. In case the prices are mentioned in the technical bid, the offer will be liable for rejection.
- 8. The technical bid and financial bid will be opened on specified dates.
- 9. The financial bid will be opened in respect of only those Hiring agency/vendors whose documents are found in order and whose items qualify technically. The price comparisons in deciding lowest quotation for the complete value of all the items shall be made only over the rates quoted inclusive of all taxes. The lowest evaluated valid quotation for each item will be selected.
- 10. The EMD of successful vendor will be converted into security till the complete supply is made and will be refunded without interest. The EMD of unsuccessful vendors will be returned after completion of the tender process.
- 11. The payment will be released after provision of services based on duly certified service reports from the incharge of the XMIS/XBIS.
- 13. The actual period of procurement of services will be given at the time of placing order.
- 14. The prices quoted shall be inclusive of all taxes of any government / local authority etc. as applicable to Govt. Department. No payment over and above the prices quoted shall be done.
- 15. The person signing the tender form (or any other document forming part of the contract) on behalf of another, shall be deemed to warranty that he has the authority to sign such documents and if an inquiry it appears that the person so signing had no authority to do so, the purchaser may without prejudice to other civil and criminal remedies against the contract, holds the signatory liable for all costs and damages and forfeiture of the earnest money.
- 16. The attempt on the part of the vendor, to negotiate directly or indirectly, with the authority to whom the tender is being submitted or with the tender accepting authority, before the finalization of tenders, will make vendor liable for exclusion from the consideration of his / her tender.

- 17. The provision of service period would be 30 days from the date of issue of work order. For any delay in the supply of services by the specified date, a liquidated damage of 0.5% of the delivered price of the delayed services for each week or part thereof subject to a maximum limit of 10% of the delivered price of the delayed services will be charged for the number of weeks or part thereof for which the hiring of Services of X-Ray Mail Inspection System (XMIS) / X-ray Baggage Inspection System (XBIS) is provided after the specified date given in the work order.
- 18. If any disagreement or dispute arising between the hiring agency/ vendor and the Government under or in connection with the terms and conditions, they shall make every effort to resolve amicably by direct informal negotiation, even then, if any disagreement or dispute arising between them shall be settled under the Court of Law within its jurisdiction at Vijayawada. The resultant contract will be interpreted under Indian Laws.

Signature of the Firm/Company with Seal

# ANNEXURE -B (Technical Bid)

The technical bid should contain the following documents which must be attached with the technical bid

- 1. Documentary evidence, establishing that the tenderer is eligible to submit the tender and, also, qualified to perform the contract if its tender is accepted. The documentary evidence needed to establish the tenderer's qualifications shall be:
- (i) the tenderer has the required financial, technical and maintenance capability necessary to perform the contract.
- (ii) in case the tenderer is not doing business in India, it is duly represented by an agent stationed in India fully equipped and able to carry out the required contractual functions and duties of the tenderer including maintenance & repair etc. of the goods in question, stocking of spare parts and fast moving components and other obligations, if any, specified in the conditions of contract and/or technical specifications.
- iii) Power of Attorney of firm / resolution of Board of Directors of company for person authorized to submit Tender bid
- iv) Copies of documents defining constitution and legal status of the tenderer;
- v) Certified published annual reports, if any, for the last three years showing the turnover and financial results of the Tenderer;
- vi) The person signing the tender shall be deemed that he has authority to sign the tender on behalf of the company. Letter of authority to be attached
- vii) Proof of Income Tax, Sales Tax, Service Tax and VAT registration number (as applicable) to be attached
- viii) Documentary proof to show that the tenderer has supplied and maintained similar XMIS/ XBIS during the past two years in India. Proof of satisfactory service for the above mentioned works from the customer shall be attached. At least one customer in the Government Department or Public Sector Undertaking is a compulsory.
- 2. Scope of Supply:
- i) Supply of One number of XMIS/ XBIS; which includes site preparation, wherever required, and Installation & Commissioning of the XBIS;
- ii) Training of staff;
- iii) Maintenance during period of hire;
- iv) Product Support.

## 3. Delivery / Installation / Maintenance

- i) Successful tenderer shall in consultation with the Customs Preventive Commissionerate, Vijayawada carry out all activities at site such as survey before start of works, carry out complete design & system engineering, conduct Onsite Training, install, test, terminate & identify conduit/ cables/ connectors (after proper laying), integrate with internal & external interfaces & commission each system hardware & software subcomponents, after successful Site Acceptance Testing (SAT), supply tools (hardware & software) & documentation required for upkeep and maintenance.
- ii) The tenderer must submit an undertaking to give product support during the period of hire.
- iii) To offer satisfactory service during the period of hire, the tenderer should either have his own service set-up in India or have an agreement with any indigenous manufacturer / reputed contractor experienced in the field of maintenance of

XMIS/XBIS so that he can be fully associated right from the time the work is awarded till completion of period of hiring.

- iv) During the period of hire, the Supplier shall set right the machine immediately on receipt of complaint within maximum time limit of 24 Hrs. The warranty includes all spares and consumables.
- v) Preventive Maintenance shall be carried out once in a Quarter months i.e. 4 times during a year.
- vi) The Supplier shall provide round the clock maintenance service on all days excluding Sundays and all other Holidays. The contractor shall have to depute the Service Engineer immediately on the registration of complaint
- vii) Maximum time limit for attending to the complaint and making the machine operational shall be Twenty Four Hours. Sunday and any other Govt. Holidays will not be included in the maximum time limit prescribed therein for attending and making the machine operational.
- viii) If the machine remains non-operational continuously beyond the max. time limit of 24 Hours, a deduction of Rs.4000/- (Rupees four thousands only) per day for seven days and thereafter @ Rs.10,000/- per day will be made from the maintenance charges for the period (no. of days) during which the machine remains non-operational. The amount shall be deducted from the hiring charges, at the time of making the payment.
- ix) If the Supplier fails to carry out preventive maintenance altogether during a preventive maintenance cycle, there shall be deduction of Rs.50,000/-.
- x) Apart from above, maintenance charges shall also deducted pro-rata of hire charges calculated for the period (no. of days) during which any of the machines remains non-operational on any account.
- 4. The price charged by the Supplier shall not exceed the prevailing rates charged by him from others for similar services. While claiming payments the Supplier shall give a certificate to this effect in its each bill
- 5. The Purchaser reserves its right to terminate the maintenance contract at any time without assigning any reason. The Supplier will not be entitled to claim any compensation against such termination. However while terminating the contract, if any payment is due to the Supplier for maintenance services already performed in terms of the contract, the same shall be paid to him as per the contract terms.
- 6. Supplier shall train at least 5 persons (to be nominated by the Customs Preventive Commissionerate, Vijayawada) for the machine for a period of 7 days twice in a year, at an interval of 6 months. The cost for providing such training shall be deemed to have been included within the cost quoted.
- 7. Tenderer will have to submit Type approval from Atomic Energy Regulatory Board, Govt. of India, for the model offered, along with the Technical Bid. Alternately, Type approval certificates must be submitted within 30 days from the date of opening of the Technical Bids of the Tender.

#### 8. Instruction Manual

- i) The tenderer shall hand over to the user Commissionerate Instruction Manuals and one set of spare parts catalogue for all the equipment at the time of conducting Site Acceptance Test. It shall contain full details and drawings of all the equipment, testing, operation, installation and maintenance procedures of the equipment.
- ii) After commissioning and initial operation of the equipment, if the instruction manual requires any modification / additions / changes, the modified sheet shall be submitted by the tenderer to the Purchaser.

## 9 Technical Manuals / Documentation

- i) One Technical manual for the XMIS/ XBIS consisting of following documents shall be supplied along with the technical bid for technical evaluation.
- a. Detailed specification.
- b. Block diagram of the system with brief descriptions.
- c. Working diagram of the complete system.
- d. Schematic circuit diagram as also unit / Module-wise diagram and stage by stage detailed description.
- e. Data flow chart with data at different points during operations & testing.
- f. Component layout & position chart / photograph for ease of locating the components.
- g. Detailed technical data of all active components (Transistors, ICs etc.) & Modules being used in the system with DC voltages and input/output data clearly marked.
- h. List of components / units /PCB, module-wise with value, tolerance, Part No., type and circuit reference.
- i. Servicing / Maintenance Instructions including preventive Maintenance schedule. Indicate type of test equipment to be used for maintenance.
- **j.** Trouble shooting chart with proper test sequence, Voltage and data at various test points.
- k. All manuals and documents shall be in English language and in such a way that a qualified engineer / technician is able to fully understand and do the preventive as well as breakdown maintenance with the help of these manuals.

## 10. Acceptance Test

- i) When the machine is delivered and assembled at site, including necessary cabling/wiring, terminations, labelling, interface integration, etc. the vendor shall carry out acceptance tests. The acceptance tests must include installation, inspection of all specified functions in all respects of specs and documentation.
- ii) Besides checking the image quality with CTPs, the Supplier shall also perform trial runs to demonstrate the operational capabilities of the equipment.
- iii) After the installation the equipment shall be at the Purchaser's disposal for a trial period of 15 days. If the delivered XMIS/ XBIS works in accordance with the agreed specifications and without faults or malfunctions during the same time, the equipment will be accepted. If not, the faults or malfunctions are to be rectified and a further trial period of 15 days is to be added to permit an additional attempt to meet the contract specifications. Maximum two additional attempts shall be given to meet the contract specification. After two additional attempts if the machine will not found functioning properly as per the specification laid out in the tender, the Purchaser may reject the XMIS/ XBIS. The decision of the Purchaser in this regard shall be final and binding on the tenderer. The loss caused if any due to rejection shall be entirely borne by the tenderer. The department shall in no case be responsible for any loss of damage that may occur to the rejected stores while these are in its premises.
- iv) After commissioning of the system and completion of Delivery, Delivery & Acceptance Certificate will be issued
- 11. The bidder should not have any of their contracts terminated or blacklisted in the last three years by any State or Central Government / PSU / BFSI / Private Sector
- 12. DD for Rs.15,000/- (Rupees Fifteen Thousand Only) towards EMD drawn in favour of the Commissioner of Customs, Customs Commissionerate (Preventive, Vijayawada shall be enclosed.

## ANNEXURE - C

## (FINANCIAL BID)

Sl.No	Item	Make / Brand	Qty (In No.)	Rent per month in (Rs.) inclusive of	Total Amount (Rs.)
				all taxes	
Total amount (Rs.) (in Figure)  Total amount (Rs.) (in words)					

## Note:

- 1. The financial bid should contain the net rates to be charged on the basis of per unit.
- 2. The rates should be quoted in figures as well as in words, on the form attached as Annexure C and duly signed and stamped by the authorized persons
- 3. Rates mentioned above should be inclusive of all taxes, F.O.R. destination and installation charges and charges related to training of staff, maintenance during the period of time and product support. No charges of whatsoever nature would be paid additional to the cost mentioned above.

Signature of the Firm/Company with Seal